

**ASSOCIATION OF ZIMBABWE TRAVEL AGENTS**

**Categories for the Annual AZTA Awards**

**CATEGORY DEFINITIONS**

**TO QUALIFY: All properties must be registered with Zimbabwe Tourism Authority ( ZTA ) and have a valid ZTA license.**

**Best City Hotel: +25 rooms**

* A hotel with 25 rooms and above in the following areas:   
  Harare, Chitungwiza, Bulawayo, Gweru, Mutare, Masvingo, Kwekwe and Kadoma.
* “*Hotel means a classified commercial accommodation  
  establishment which lets furnished rooms or suites to transitory  
  clientele who does not reside in the establishment and is permanently in use throughout the year.”* – Minister of Environment and Tourism section 57 of the Tourism Act (Chapter 14:20)

**Best Resort Hotel: +25 rooms**

* A hotel with 25 rooms and above in resort areas such as:  Bvumba, Kariba, Victoria Falls, Nyanga, Great Zimbabwe, Hwange and so  
  on.
* “*Hotel means a classified commercial accommodation  
  establishment which lets furnished rooms or suites to transitory  
  clientele who does not reside in the establishment and is permanently in use throughout the year.”* – Minister of Environment and Tourism section 57 of the Tourism Act (Chapter 14:20)

**Best Tour Operator:**

* A company operating in Zimbabwe selling packages into and around Zimbabwe but not providing the actual services i.e. transfers, adventure or other.

**Best Service Provider/ Ground Handler:**

* A company operating in Zimbabwe providing transfers, adventure or other activities into and around Zimbabwe.

**Best Car Hire:**

* A company renting out passenger or commercial vehicles, in whole or in part for tourism use, within Zimbabwe.

**Best Regional Airline:**

* An airline operating to and from Zimbabwe and serving routes within the SADC region only.

**Best International Airline:**

* An airline operating to and from Zimbabwe and offering services to destinations beyond the SADC region.

**Best Offline Carrier:**

* An airline not operating to or from Zimbabwe but which has active sales operations aimed at the Zimbabwean market.

**Environmental Award:**

* In recognition of effort or achievement, in the area of conservation or environmental protection and enhancement.

**NEW CATEGORIES**

**Best Safari Camp – Tented: - 24 rooms**

* A small safari camp of less than 24 rooms located in a nature  
  area with the majority of its accommodations being tented/constructed of canvas .i.e tented cottages
* “*Safari Camp means a removable or semi-permanent accommodation establishment for tourists or visitors of small capacity consisting of individual units located in natural surroundings and built in traditional style*” – Minister of Environment and Tourism section 57 of the Tourism Act (Chapter 14:20)

**Best Safari Establishment – non-Tented: - 24 rooms**

* A small property of less than 24 rooms located in a nature area with the majority of its accommodations being of permanent structure, offering activities to guests.

**Best Mobile Safari Operator: - 16 guests/ 8 units**

* A non-permanent camping product catering for a maximum of 16 guests operated by a fully licensed professional guide.

**Best Boutique Hotel: - 24 rooms**

* A boutique hotel is a permanent hotel that features an intimate and stylish appearance, and provides impeccable amenities, usually of varying size but limited to a maximum of 24 rooms, in unique or intimate settings with full service accommodations.

**Best Guest-house or Bed & Breakfast: - 15 bedrooms**

* A guest-house or bed & breakfast with 15 bedrooms or less within an urban area.

**Best Self-Catering:**

* “*Self-Catering accommodation means a classified commercial accommodation establishment for tourists or visitors of small capacity consisting of private or purpose-built property providing self-catering facilities.*” – Minister of Environment and Tourism section 57 of the Tourism Act (Chapter 14:20)

**Best New Establishment:**

* A new property that has opened in the last 2 years.